

Information for our customers

Geneva, the 17th March 2020

Dear Customers,

In light of the current health emergency situation caused by the Coronavirus (COVID-19) and in accordance with the latest indications from the Swiss cantonal authorities and the Swiss Confederation, we have taken important measures to protect the health of our customers, our staff and our partners.

In order to accompany you in these very particular times, our main activities will continue to be ensured.

In particular, we have activated robust emergency procedures to ensure business continuity (Business Continuity Management), enabling our employees to continue their activities from the Bank's various sites or via teleworking solutions whenever possible, in compliance with our high standards in terms of security and confidentiality.

Your usual contacts remain reachable at any time.

Our offices in Geneva, Lausanne, Yverdon, Nyon and Neuchâtel remain open with smaller teams. However, we invite you to give preference to telephone calls and e-mails in your interactions with the Bank whenever possible.

We are making every effort to ensure a high level of service and support.

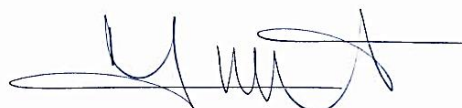
In these exceptional times, we are more than ever mobilized in order to adapt these measures according to the development of the situation and to protect the health and interests of our customers, our staff and our partners. We feel a strong sense of responsibility and solidarity towards the communities within which we interact.

Confident that we can count on your understanding, we thank you for the trust you place in us every day and we remain at your disposal to answer any of your questions.

PIGUET GALLAND & CIE SA



Olivier Calloud
Chief Executive Officer



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